



Live Proctoring

Quick Start Guide

Version: 1.0

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Classification: Public

PSI Bridge™ allows you to take your proctored test anywhere. With 24/7 technical support and a seamless test delivery integration, PSI Bridge was built by a team with decades of proctoring experience to ensure an optimal experience.

Before Your Test

- Perform System Requirements check, you may find the [System Requirements here](#)
- Book your test using the link provided by your test sponsor
- Have your Photo Identification ready (note: Military Identifications and Credit Cards are not allowed)
- Make sure you comply with the test rules provided by your test sponsor
- Review video walk-through of the testing experience

Accessing Your Test

- Go to the launch link provided by your test sponsor or as part of your booking confirmation email up to 15 minutes before your assigned appointment time
- Download or launch PSI Bridge
- A bandwidth, webcam, and microphone check will ensure you meet the technical requirements to ensure a seamless test experience

Please Test Your Microphone

Please say the following sentence out loud:

"I am testing the volume on my microphone."

Is your microphone working? Please speak now.

QUIT

- You will be prompted to close any prohibited applications you have running on your machine

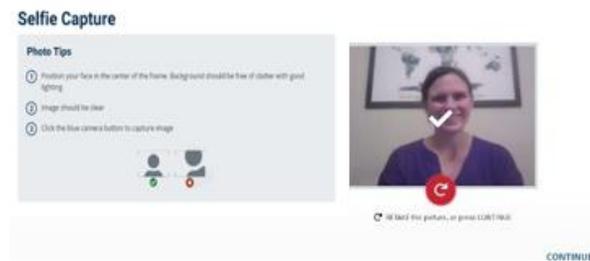
Security Check
To take the exam, your system must meet certain security requirements. Please complete the security checks below and press NEXT to continue.

Requirement	Status	Action Required
Number of allowed browsers during session?	Fail	Number of Browsers Allowed: 2. Not required
No prohibited applications or processes during session	Fail	Please close the following prohibited applications: Calculator, Chrome, Cisco, Cisco WebEx, Screen, Command Terminal, ConnectWise, Control, MS Word, Microsoft Teams, Notepad, Outlook, Outlook, Scansoft OmniPage, Cell Shipping (SA), Windows Photo Viewer, mscimg. Terminate All These Applications

QUIT RECHECK

Authenticate Your Identity

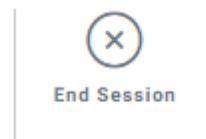
- You will be prompted to take a picture of your Photo Identification
- Take a selfie to be compared with your Photo Identification



- You will be required to perform a Room Scan, this should include a 360-degree view of all walls, the testing area desk and the floor beneath the desk
- Finally, a self-check scan to identify any accessories, this will include wrists/ears and a scan of any electronics/materials present

Take Your Exam

- You will now be able to start your exam
- Complete your exam and submit your answers in the test driver
- End the proctoring session by clicking the “End Session” button and choosing “OK” on the exit prompt confirmation message



Do you really want to exit?



PSI Technical Support is available 24/7 via live chat throughout the testing experience.



Chat