

Live Proctoring Quick Start Guide

PSI Bridge[™] allows you to take your proctored test anytime, anywhere.

With 24/7 support and a seamless test delivery integration, PSI Bridge was built by a team with decades of proctoring experience to ensure an optimal experience.

Where people meet potential

1. Before Your Test

- Schedule your test using the link provided by your organization
- Have your photo identification ready (note: military IDs and credit cards are not allowed)
- Make sure you comply with the test rules provided by your organization
- Review video walk-through of the testing experience

2. Access the Test

The PSI Secure Browser is a web browser created to insure Browser.		
	guarantee a s	ecurely proctored exam over a virtual connection. This online exam is taken using PSI
ext Steps		
- Download the Secure Browser by clicking the but	tton below.	
 Run the Secure Browser Installer Life. Launch your Exam. 		
,		
nstall Secure Browser/Launch Exam		
oubleshooting		
the application becomes unresponsive at any point	during the ch	eck-in process or during the exam:
· Chat with your proctor for additional instruction	ns.	
 If chat is unavailable, close the application via fi 	ile > Exit or ti	he Task Manager/Force Quit.
 Relaunch the Exam via PSL Secure Browser deskt 	top icon.	
BRIDGE		
Securi	ity Cher	*
Securi	ty chec	
complete the	Nami, your syst	tions before and press NEXT to continue.
Requirement	Status	Action Required
Number of allowed monitors during session: 3		Number of Monitors Detected: 1. No action required
	1	
No prohibited applications or processes during session	• • • •	Please close the following prohibited applications: Noteped TERMINATE THIS APPLICATION
No prohibited applications or processes during session	63	Flease close the following prohibited applications: Notepard
No prohibited applications or processes during session	Fall	Filmse close the following prohibited applications: Noteport
No prohibited applications or processes during session QUI1 RECHECK	fs1	Blease close the following prohibited applications: Released TEAMINATE THIS APPLICATION

3. Authenticate Your Identity



4. Take Your Test



- Go to the launch link provided by your organization or as part of your booking confirmation email up to 15 minutes before your assigned appointment time
- Download or launch the proctoring software
- Depending on your test settings, you may be prompted to enter a phone number. In the event you are disconnected, a support agent will call to assist in troubleshooting
- A bandwidth and microphone check will ensure you meet the technical requirements
- You will be prompted to close any prohibited processes you have running on your machine
- You will be prompted to take a picture of your photo ID
- Scan your room and workspace be sure to show your desk area, floor, and walls around you
- Take a selfie to be compared with your photo ID
- A proctor will validate your authentication process
- Take your test and submit your answers in the test driver
- End the proctoring portion by clicking the "End Proctoring Session" button
- Take the anonymous survey to improve future testing experiences

5. Get Support

Chat is available throughout the testing experience.

