



PSI Sub-Processors

PSI Approved Sub-Processors

Version 1.0

Date:

April 23, 2020

Information Classification:

Unclassified Public

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Project/Client: Public

Full Name

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and Compliance

Where people meet potential

Revision History

VERSION	DATE	COMMENTS
1.0	April 23, 2020	Document creation.
Last Reviewed		

Approval Section

NAME	POSITION	SIGNATURE	DATE

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Sub-Processors

Corporate

SUB-PROCESSOR NAME	DESCRIPTION OF SERVICES	PRIVACY POLICY	DATA LOCATION
PSI Services	PSI and its affiliates	https://www.psionline.com/en-gb/privacy/privacy-policy/	https://www.psionline.com/en-gb/company/office-locations/
Amazon Web Services	Cloud SaaS, PaaS and IaaS.	https://aws.amazon.com/privacy/	Amazon Web Services, Inc. is located in the United States, and affiliated companies are located throughout the world. Depending on the scope of our interactions with AWS Offerings, personal information may be stored in or accessed from multiple countries, including the United States, EU and UK.
DynaTrace	Logging, analytics and performance management.	https://www.dynatrace.com/company/trust-center/privacy/	Specifically, the Dynatrace group of companies (Dynatrace LLC and its subsidiaries) operates around the world, as listed here: www.dynatrace.com/company/locations/ + use of cloud applications hosted by third-party service providers, whose servers are often located in the United States and other locations as listed here: www.dynatrace.com/company/trust-center/policies/ .
Zendesk	Ticket Tracking system.	https://www.zendesk.com/company/customers-partners/privacy-policy/	European Union, United Kingdom, United States of America.
Hostway	Hosting of website and webservices.	https://hostway.com/privacy-policy/	United States of America
Elastic.co	Provides monitoring and log aggregation for our cloud infrastructure which is integrated into our SIEM solution.	https://www.elastic.co/legal/privacy-statement	European Union, United Kingdom, United States of America.

Microsoft	Hosting services, IAAS, PAAS, O365, Data Analytics, Application Monitoring.	https://privacy.microsoft.com/en-gb/privacystatement	European Union, United Kingdom, United States of America.
Veracode	Static and Dynamic Code Scanning.	https://www.veracode.com/legal-privacy	United States of America
Trustwave	PENS Testing, Vulnerability Scanning.	https://www.trustwave.com/en-us/legal-documents/privacy-policy/	European Union, United States of America
Nettitude	PENS Testing, Vulnerability Scanning.	https://www.nettitude.com/us/nettitude-privacy-policy/	European Union, United Kingdom.
ContextIS	PENS Testing, Vulnerability Scanning.	https://www.contextis.com/en	European Union, United Kingdom.
NCC Group	PENS Testing, Vulnerability Scanning.	https://www.nccgroup.trust/uk/about-us/privacy-policy/	European Union, United Kingdom, United States of America.
Twilio	Email Relay, Video Recording	https://www.twilio.com/legal/privacy	European Union, United States of America
Salesforce	CRM	https://www.salesforce.com/uk/company/privacy/	United States of America.
Barracuda Networks	Barracuda Networks provide email filtering and quarantine services. Barracuda Networks is certified under both the EU-US and Swiss-U.S Privacy Shield frameworks.	https://www.barracuda.com/company/legal/trust-center/data-privacy/privacy-policy	United States of America.
NetSuite	Netsuite provides services related to business finances, operations and customer relations	https://www.oracle.com/legal/privacy/services-privacy-policy.html	United States of America.

Talent Management

SUB-PROCESSOR NAME	DESCRIPTION OF SERVICES	PRIVACY POLICY	DATA LOCATION
AON	Integration to support the online delivery of assessments (content / scoring / results)	https://www.aon.com/about-aon/privacy.jsp	United States of America.
Biddle Consulting Group	Integration to support the online delivery of assessments (content / scoring / results)	http://www.biddle.com/privacy-policy.html	United States of America.
Birkman	Integration to support the online delivery of assessments (content / scoring / results)	https://birkman.com/privacy-policy/	United States of America.
CPP	Integration to support the online delivery of assessments (content / scoring / results)	https://www.themyersbriggs.com/en-US/Support/Privacy-Policy	United States of America.
DeGarmo Group	Integration to support the online delivery of assessments (content / scoring / results)	https://www.degarmo.com/privacy-policy-3	United States of America.
Devine Group	Integration to support the online delivery of assessments (content / scoring / results)	https://certifinder.com/privacypolicy.html	United States of America.

Certfinder / Integriview	Integration to support the online delivery of assessments (content / scoring / results)	https://certfinder.com/privacypolicy.html	Data location to be confirmed, but would be in accordance with GDPR.
SHL	Integration to support the online delivery of assessments (content / scoring / results)	https://www.shl.com/en/privacy/	Data location to be confirmed, but would be in accordance with GDPR.
Skillcheck / Symphony Talent	Integration to support the online delivery of assessments (content / scoring / results)	https://www.symphonytalent.com/en/privacy/	United States of America.
Select International	Integration to support the online delivery of assessments (content / scoring / results)	https://www.psionline.com/en-gb/privacy/privacy-policy/	United States of America.
General Dynamics IT	Integration to support the online delivery of assessments (content / scoring / results)	https://www.gdit.com/privacy-policy/	Data location to be confirmed, but would be in accordance with GDPR.
Hogan	Integration to support the online delivery of assessments (content / scoring / results)	https://www.hoganassessments.com/privacy-policy/	Data location to be confirmed, but would be in accordance with GDPR.
OPP (part of the EU)	Integration to support the online delivery of assessments (content / scoring / results)	https://www.themyersbripggs.com/en-US/Support/Privacy-Policy	No Public Information Available

Salesforce / Pardot	CRM and Marketing System	https://www.salesforce.com/uk/company/privacy/	European Union, United States of America.
ReviewNet	Integration to support the online delivery of assessments (content / scoring / results)	http://www.reviewnet.net/privacy.htm	Data location to be confirmed, but would be in accordance with GDPR.
FurstPerson	Integration to support the online delivery of assessments (content / scoring / results)	https://www.furstperson.com/privacy-policy-new	Data location to be confirmed, but would be in accordance with GDPR.
HRM Direct / ClearCompany	Integration to support the online delivery of assessments (content / scoring / results)	https://www.clearcompany.com/privacy-policy	Data location to be confirmed, but would be in accordance with GDPR.
PDRI	Integration to support the online delivery of assessments (content / scoring / results)	No Privacy Policy on PDRI site, privacy policy available on SHL site : https://www.shl.com/en/privacy/	Data location to be confirmed, but would be in accordance with GDPR.
Wonderlic	Integration to support the online delivery of assessments (content / scoring / results)	https://wonderlic.com/privacy-statement/	Data location to be confirmed, but would be in accordance with GDPR.
Taleo	Integration to support the online delivery of assessments (content / scoring / results)	https://www.oracle.com/legal/privacy/	Data location to be confirmed, but would be in accordance with GDPR.
icims	Integration to support the online delivery of assessments	https://www.icims.com/legal/privacy-notice-website/	Data location to be confirmed, but would be in accordance with GDPR.

	(content / scoring / results)		
IPAT, Inc.	Integration to support the online delivery of assessments (content / scoring / results)	https://www.psionline.com/en-gb/privacy/privacy-policy/	European Union, United States of America.
Greenhouse	Integration to support the online delivery of assessments (content / scoring / results)	https://www.greenhouse.io/privacy-policy	Data location to be confirmed, but would be in accordance with GDPR.
Global English	Integration to support the online delivery of assessments (content / scoring / results)	https://www.learnship.com/de/datenschutzerklaerung/#English	Data location to be confirmed, but would be in accordance with GDPR.
Assessio	Integration to support the online delivery of assessments (content / scoring / results)	http://homeascend.assessment.com/wp-content/uploads/2017/10/Ascend-Security-and-Privacy-overview-2017.pdf	Data location to be confirmed, but would be in accordance with GDPR.
Revelian	Integration to support the online delivery of assessments (content / scoring / results)	https://www.revelian.com/wp-content/uploads/2020/01/Revelian_Privacy-Policy_January-2020.pdf	Data location to be confirmed, but would be in accordance with GDPR.
ETC	Integration to support the online delivery of assessments (content / scoring / results)	https://employmenttechnologies.com/privacy-policy/	Data location to be confirmed, but would be in accordance with GDPR.
HRAvatar	Integration to support the online delivery of assessments	https://www.hravatar.com/ta/help/privacy.xhtml	Data location to be confirmed, but would be in accordance with GDPR.

	(content / scoring / results)		
Assessment 24x7	Integration to support the online delivery of assessments (content / scoring / results)	https://www.assessments24x7.com/legal/privacy	Data location to be confirmed, but would be in accordance with GDPR.
Outmatch	Integration to support the online delivery of assessments (content / scoring / results)	https://outmatch.com/privacy/	Data location to be confirmed, but would be in accordance with GDPR.
Findly / Symphony Talent	Integration to support the online delivery of assessments (content / scoring / results)	https://www.symphonytalent.com/en-gb/privacy/	Data location to be confirmed, but would be in accordance with GDPR.
Taleo / Oracle	Integration to support the online delivery of assessments (content / scoring / results)	https://www.oracle.com/legal/privacy/	European Union, United States of America.
eCareer / USPS ATS	Integration to support the online delivery of assessments (content / scoring / results)	https://www.theatsstore.com/Privacy	European Union, United States of America.
Cloud Direct	Provides routine encrypted backup of Cubiks' PCs and servers	https://www.clouddirect.net/legal/privacy-policy/	UK, Belgium and The Netherlands
Cammio	When requested by clients, provides clients with the option to include video based interviews as part of	https://cammio.com/privacy-policy	European Union

	the assessment process.		
Pipplet	When requested by clients, provides clients with the option to include language proficiency tests as part of their assessment process	https://www.pipplet.com/en-gb/home	United Kingdom
Bytes	Manages cloud hosting services for Microsoft contracts and relevant support services.	https://www.bytes.co.uk/company/corporate-policies/gdpr-documents	United Kingdom
Google	Cubiks use Google for Email filtering and quarantine services. Google is certified under both the EU-US and Swiss-U.S Privacy Shield frameworks.	https://policies.google.com/privacy?hl=en&gl=uk	United States of America

Credentialing

SUB-PROCESSOR NAME	DESCRIPTION OF SERVICES	PRIVACY POLICY	DATA LOCATION
CloudFlare	DDoS mitigation, reverse proxying, WAF, DNS and CDN.	https://www.cloudflare.com/privacypolicy/	European Union, United States of America.
TrueAbility	performance based testing; test driver for several PSI clients; operate as both partner for some clients and subcontractor for others	https://www.trueability.com/terms-of-service-and-privacy-policy/	European Union, United States of America.
Alpine-CertMetrics	candidate management system; operates as partner for most PSI clients, subcontractor for Accenture	https://www.alpinesting.com/technology/privacypolicy/	European Union, United States of America.
Heuristics Solutions	clients use for license management/certificant database	https://www.heuristics.net/privacy/	United States of America
BrightLink	used for certificant database	https://www.brightlink.com/privacy-policy/	European Union, United States of America.
BadgeCert	provide digital badges to candidates; operates as subcontractor to PSI	https://www.badgecert.com/c-privacy.html	European Union, United States of America.
ARELLO	Provides feedback on sanctioned real estate passers	Only Privacy Information page found : https://atr.arello.org/index.cfm?fuseaction=consent	United States of America
Amazon Web Services	Hosting of recorded videos and all video processing services	https://aws.amazon.com/privacy/?nc1=f_pr	European Union, United States of America.
Mlab	Database to manage exam collection and distribution.	https://mlab.com/company/legal/privacy/	European Union, United States of America.
Compose.io (mongoDB Provider)	Database to manage exam collection and distribution.	https://www.ibm.com/privacy/us/en/	European Union, United States of America..
MZDev	Provides a Manual Assessment marking solution that integrates	https://mzdevinc.com/wp-	European Union, United States of America.

	with PSI Systems and Services. Human markers are used to mark assessments and upload results.	content/uploads/2018/02/MZD_Privacy-Policy.pdf	
Scottish Qualifications Authority (SQA)	Educational Assessment and Services	https://www.sqa.org.uk/sqa/45396.html	United Kingdom
Ledgeview	Customer Relationship Management service used for ticket and incident handling	https://ledgeviewpartners.com/privacy-policy/	European Union, United States of America.



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